



RAWLPLUG TOOL SERVICING DISCLAIMER

Service within Warranty Period

Once the Rawlplug Tool has fired in excess of 40,000 shots, there may be a need for a service. This is a chargeable general maintenance service and is not included in the warranty period issued with tool on purchase. The general maintenance of the tool is the responsibility of the owner.

Warranty Return

If your Tool develops a fault within the warranty period you should return to the place of purchase, please include the proof of purchase. The tool will then be returned to Rawlplug to be assessed by our Technical Team. Once repaired or serviced it will be returned to the place of purchase. Please note if there was no fault but just needed a service, this will be chargeable and then be assessed by our Technical Team. The tool will be returned to the point of collection.

Repair or Service outside of Warranty

If your Rawlplug Gas Tool requires a repair, due to a fault or your tool is outside of the warranty period and requires a service, please send it direct to:

Tool Return Dept, Rawlplug Ltd, Skibo Drive, Thornliebank Ind. Est. Glasgow G46 8JR.

For any of the above options there will be a supplementary cost dependent on the tools condition.

For more information on servicing and warranty returns, please contact our Tool Return Department via service@rawlplug.co.uk, or call 0141 638 7961